

# LINK APP

The travel app for Nacel Australasia Students and their Parents/Guardians





### Welcome to the Nacel 'Link' App!

To download the app, Search for "Nacel Link" in your app store.

Or follow the links below:







Your username and password have been sent to you by Nacel Australasia.

Once logged-in, you can change your password in Settings.

If you have not as yet received your login details for Nacel Link, please contact us immediately.

**Toll Free: 1300 735 732** 

info@nacel.com.au



Make sure you enable your Notifications.

This will let you know once your child has used the Nacel Link App.



The Home page shows you what your child have been up to.

They can check in, which will pin their location on the Map tab, share a photo or make a comment.





When you click on the Map tab it will show you where your child has been.

The map will show the 6 most recent Check-in locations. The most recent location pin will be the largest.

You can see where your child has visited, whether it be in France, Germany, Spain or Italy!



#### The Info Tab lets you view:

- Your child's Nacel EU mobile number
- > Flight Itinerary
- ➢ Host Family Details
- Nacel contact information
- Travel Insurance details
- Useful Links





Nacel Australasia are here for you 24/7 to offer support and advice.

Call or email us anytime.



In case of an incident, please refer to the Insurance section to find the relevant insurance information.

For Nacel Australasia Dual Corporate Travel Insurance you'll find here the Policy Number, Emergency Assistance Procedure and Claim Form.



## If you need immediate assistance use the

#### Emergency

button located on the top right hand corner of the screen throughout the app.

This will allow you to instantly get in touch with the Nacel Emergency Team or the local Emergency Services of your Host Country.





We hope you enjoy using the Nacel Link app and your child makes the most of their journey abroad!

If you have any issues or questions regarding Nacel Link, please contact us.

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